

User Manual

GLC COAM

PROJECT: Georgia COAM

Decommission Procedure

Version 1.0

Confidential | External

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1 Introduction

This User Manual provides detailed instructions on the COAM Decommission Procedure.

COAM Decommission procedure should be followed when there is:

- Change of Master, Change of Ownership, Cancellation letter received by GLC
- COAM Game Board is swapped out with a different Game
- COAM Malfunction

Important

The screens depicted in this document are used for reference purposes and may vary from the application in use. Please note that possible future expansions or amendments will be included in updated versions of this document.

1.1 Abbreviations and Acronyms

Throughout this user manual, the following abbreviations and acronyms are used:

Abbreviation/Acronym	Description
SC	Site Controller
COAM	Coin Operated Amusement Machine
MLH	Master License Holder
GLC	Georgia Lottery Corporation

Table 1: Abbreviations and Acronyms table

2 COAM Decommission

 To proceed with the decommissioning of COAM(s):

- 1. Call Intralot before disconnecting the COAMs from a location**
Before removing COAM(s) from a location, the Master License Holder needs to contact Intralot Hotline at 877-261-6242, so to properly decommission the COAM(s). The COAM(s) must be connected to the Site Controller at this time.
- 2. Intralot will let you know when the COAM(s) is decommissioned**
The Intralot representative will perform steps on their system which prepares the COAM(s) for the decommission. Once the steps on Intralot's side are complete, they will notify the MLH the COAM(s) have been decommissioned. The COAM(s) should be expected to disable.
- 3. Disconnect decommissioned COAMs from the Site Controller**
Decommissioned COAM(s) can be disconnected from the Site Controller and removed from the location.

 **Important**

It is imperative MLHs follow all operational and technical procedures noted above in order to ensure accurate reporting of financial data to the Central Accounting System.

Failure to comply with these procedures may result in fines up to \$50,000, suspension and/or revocation of the license, and criminal penalties may also apply per GLC RU 13.1.14 (9).

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